

# WORKING WELL

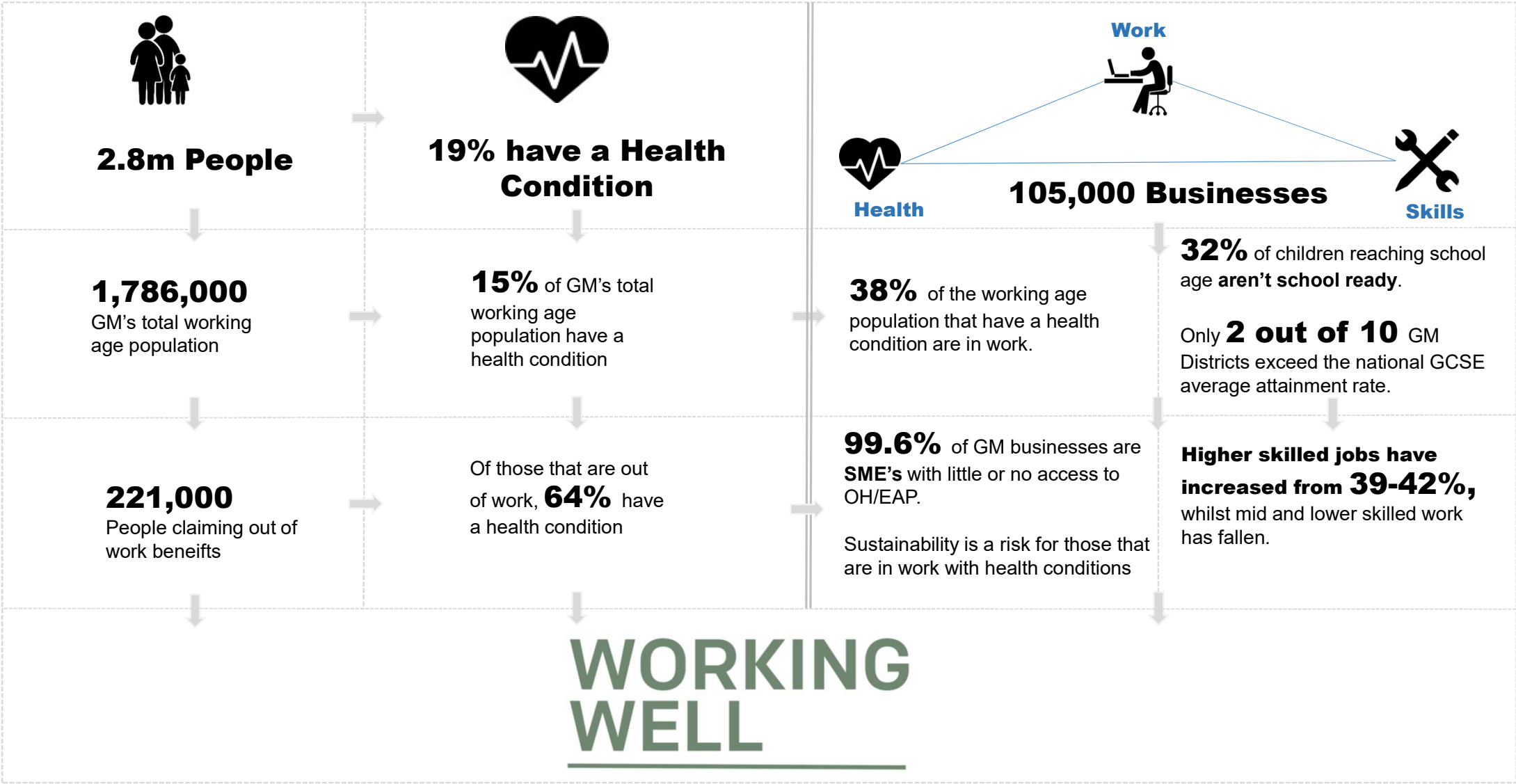
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November 2019

**GMCA** GREATER  
MANCHESTER  
COMBINED  
AUTHORITY

**NHS**  
*in Greater Manchester*

# Working Well: Why Working Well? (logic matrix)



# Working Well: Eco-system

A whole population approach to Health, Skills and Employment



Care and Support	Work and Health Programmes	Early Help	In Work
<ul style="list-style-type: none"><li>▪ Complex and enduring health conditions or disability</li><li>▪ Support for employability, skills, meaningful activity, volunteering and wellbeing</li></ul>	<ul style="list-style-type: none"><li>▪ Support for long-term unemployed with health conditions or disability to find and sustain work</li></ul>	<ul style="list-style-type: none"><li>▪ Employees with health issues at risk of falling out of labour market</li><li>▪ Support for SME's &amp; self-employed</li><li>▪ Newly unemployed with health issues</li><li>▪ Modernising occupational health</li></ul>	<ul style="list-style-type: none"><li>▪ GM Good Employment Charter - improving the quality of work</li><li>▪ Public Service Leadership</li><li>▪ Social Value through procurement</li><li>▪ Career progression</li></ul>
From 2019	Programme in place (GM Working Well)	from 2019	Developing

# Working “Well” – at the heart of system-wide priorities



Significant **physical** and **mental health** impacts of being out of work



Recognising the **co-dependence** between **health** and the GM Strategy **inclusive growth** ambitions



We need **healthy people** to support growth and productivity in the GM Economy



We need **growth** to ensure that there are opportunities for everyone in GM to benefit from the positive effects work can bring to health.



Health Devolution has given us the opportunity to take a truly **joint approach** in GM



# Working Well Early Help (WWEH)

## What is Working Well Early Help

An early intervention system available to Greater Manchester (GM) residents in work with health conditions or disabilities who are at risk of falling out of work, or are newly unemployed due to health issues or disability.

Service is being delivered by **MAXIMUS Healthworks with Pathways CIC** in all ten GM localities.

## Investment

Just over **£8m** from GMHSCP, GMCA and national sources over three years. *GM NHS Transformation Funds £4m, Work and Health Unit £2.2m, GMCA and ESF match £1.2m*

## Outcomes

- Reduction in days lost to sickness absence
- Prevention of GM residents leaving labour market
- Reduction in non-clinical work in primary care
- Measurable health and wellbeing Improvement
- Employers retain staff and better manage health in workplace

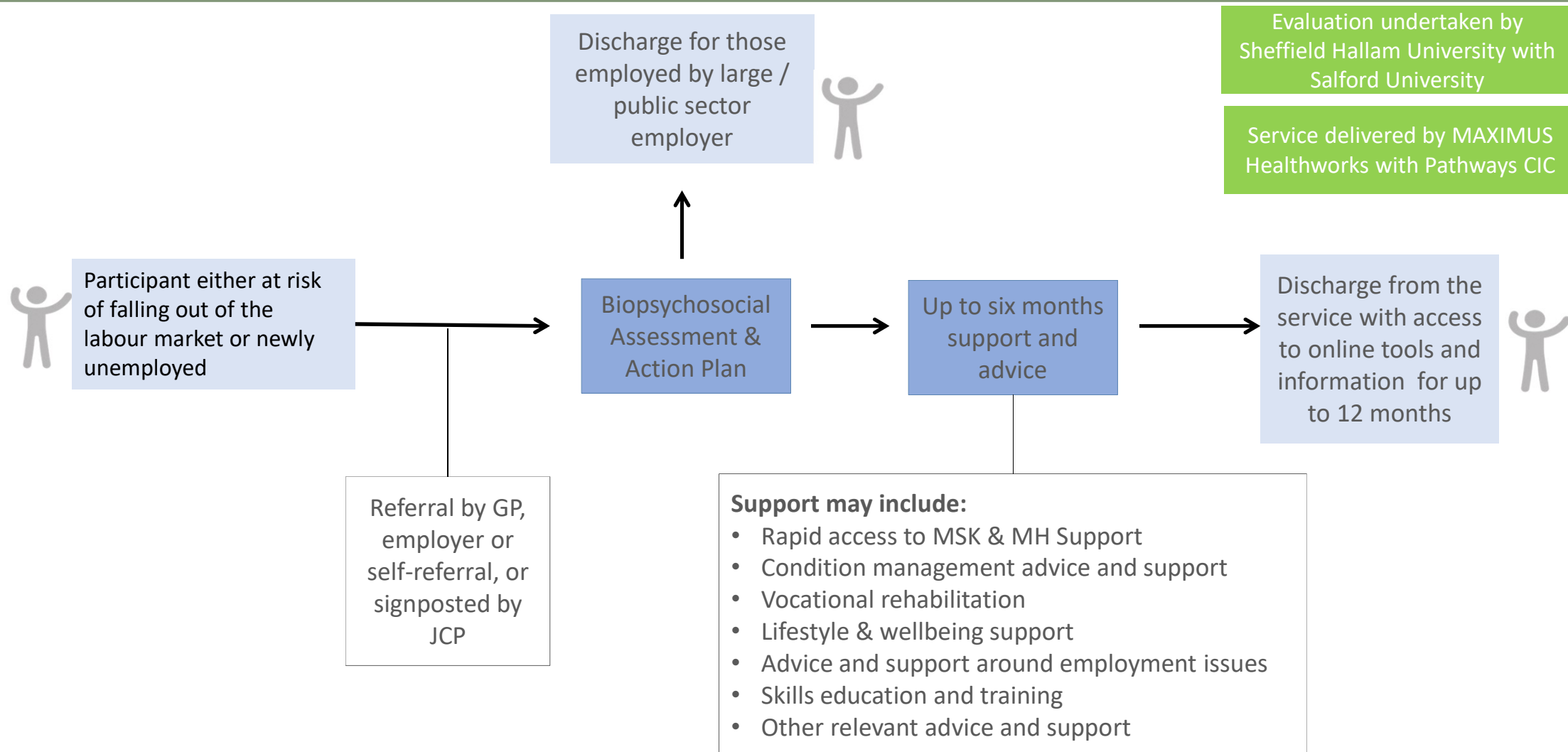
## Volumes & timeframe

- Service for **3 years from March 2019**
- **11,000 people** – 80% ‘in work’ and 20% ‘newly unemployed’

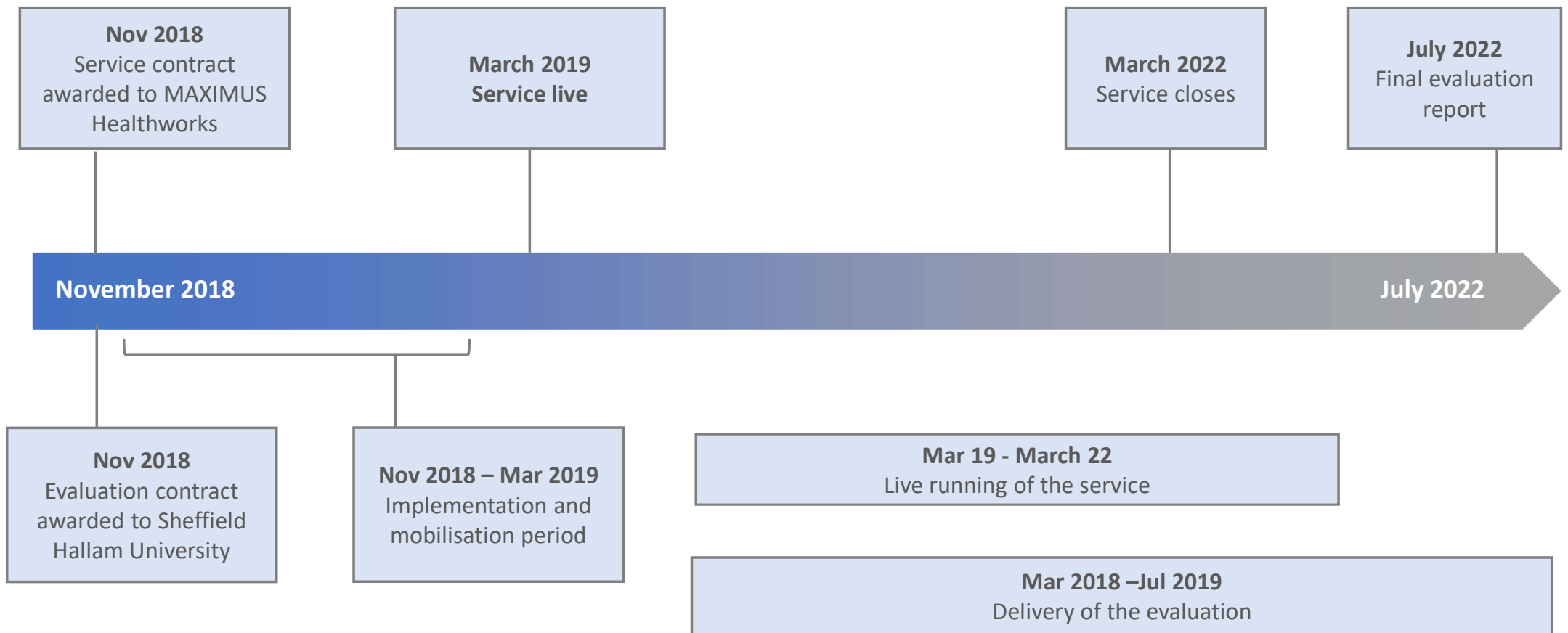
## Evaluation

Full evaluation taking place, led by Sheffield Hallam University with Salford University.

# WWEH Delivery Model



# WWEH Implementation and Delivery Timeline



# WWEH Test and Learn Approach

## Research Partner – Sheffield Hallam/Salford

CRESR team at Sheffield Hallam working in partnership with Salford University to support performance, evaluation and impact reports

*“Test and learn”* mentality to inform service delivery throughout implementation period

## Monthly Monitoring Reports

- From April 2019
- *Currently under review*

## Quarterly Insight Reports

- From June 2019
- September report delayed due to review of monthly report

## Impact Evaluation

- Draft proposal by November 2019 under review
- **Initial evaluation report July 2020**
- **Mid-point evaluation July 2021**
- **Final evaluation July 2022**